

Care & Maintenance Guidelines for Mincey Marble Cast Marble Products with a Matte Finish

Each Mincey Marble cast marble bath product is handcrafted and custom-made. They excel in beauty, durability and stain resistance. With proper care our products will remain as beautiful and elegant as the day they were installed. All Mincey products come with a sealed non-porous surface, which makes them easy to clean and maintain. Always use a soft cloth or paper towel and a non-abrasive cleaner.

Normal Cleaning:

All Mincey Marble product surfaces are non-porous, meaning they are sealed, so they may be easily wiped clean. An ammonia-based cleaner such as Windex™ or Glass Plus™ will work well for routine cleaning. On stubborn stains and cigarette burns, you may want to use an abrasive cleanser or Magic Eraser™. To keep your finish looking like new, occasionally rub your matte finished product with a Scotch-Brite™ pad alone.

Repairing Scratches:

For minor scratches, we recommend using a Scotch-Brite™ pad combined with an abrasive cleaner. After gently rubbing the damaged area, clean thoroughly with soap and water and let dry. For deeper scratches, carefully sand with 320 grit wet sandpaper. To restore the finish, use an abrasive cleanser and a Scotch-Brite pad, cleaning thoroughly with soap and water when finished.

Preventing Damage to Mincey Marble Products:

1. Mincey Marble products are extremely stain-resistant and durable; however, some strong chemicals such as stain removers, drain cleaners, nail polish removers (acetone), chlorine bleach, hair color and other strong acidic liquids can damage the surface if left unattended. When these spills first occur, flush the surface with soapy water and then clean as normal.
2. Do not permit heavy or pointed objects to strike the surface of the product. If this does occur and the surface is damaged, repair kits are available from our customer service department. Please call 800.533.1806 and ask for Bobby Haskins.
3. Although Mincey Marble cast marble withstands heat extremely well, and cigarette burns are easily removed, do not place hot irons, curling irons, cigarettes etc, on the surface of the marble. This could cause damage deep enough to require the services of a professional refinisher.
4. Mincey Marble does not manufacture products that can be used as a "cutting board". Minor scratches can generally be repaired, but deep cuts or gouges will require the services of a professional refinisher.

Thank you for purchasing a Mincey Marble product. We make every effort possible to produce the finest quality cast marble products available. If you have any questions or encounter a problem, please contact our customer service department at 800.533.1806 Monday through Friday, 8:00am - 5:00pm EST and ask for Bobby Haskins.