

Care & Maintenance Guidelines for Mincey Marble Cast Marble Products with a Textured Finish

Mincey Marble's products are hand crafted and custom made for you. They excel in beauty durability, and stain resistance. With proper care, Mincey Marble will remain as beautiful and elegant as the day it was installed. All Mincey products come with a sealed non-porous surface, which makes them easy to clean and maintain. Always use a soft cloth or paper towel and a non-abrasive cleaner.

Normal Cleaning:

All Mincey Marble product surfaces are non-porous, meaning they are sealed, so they can be easily wiped clean. An ammonia-based cleaner such as Windex™ or Glass Plus™ will work well for routine cleaning. On stubborn stains and cigarette burns, you may want to use an abrasive cleanser such as Comet™ or Magic Eraser™.

Repairing Scratches:

For minor scratches, we recommend using a Scotch-Brite™ pad combined with an abrasive cleaner. After gently rubbing the damaged area, clean the surface thoroughly with soap and water and let dry. For deeper scratches, carefully sand the damaged area with 320 grit wet sandpaper, then clean thoroughly with soap and water when finished.

Preventing Damage to Mincey Marble Products:

1. Mincey Marble products are extremely stain-resistant and durable; however, some strong chemicals such as stain removers, drain cleaners, nail polish removers (acetone), chlorine bleach, hair color and other strong acidic liquids can damage the product surface if left unattended. When these spills first occur, flush the surface with soapy water and clean as normal.
2. Do not permit heavy or pointed objects to strike the surface of the product. If this does occur and the surface is damaged, repair kits are available from our customer service department. Please call 800.533.1806 and ask for Bobby Haskins.
3. Although Mincey Marble cast marble withstands heat extremely well, and cigarette burns are easily removed, do not place hot irons, curling irons, cigarettes etc, directly on the surface of the marble. This could cause damage deep enough to require the services of a professional refinisher.
4. Mincey Marble does not manufacture products that can be used as a "cutting board". Minor surface scratches can generally be repaired, but deep cuts or gouges will require the services of a professional refinisher.

Thank you for purchasing a Mincey Marble product. We make every effort to produce the finest product available today. If you have any questions or encounter a problem, please contact our office at 800.533.1806 Monday through Friday, 8:00 am – 5:00 pm EST and ask for Bobby Haskins in customer service.