

minceymarble TECHNICAL INFORMATION

GENERAL CARE AND MAINTENANCE INSTRUCTIONS

<u>CARE AND MAINTENANCE</u> <u>FOR MINCEY MARBLE CAST MARBLE PRODUCTS</u> - GENERAL GUIDELINES -

MINCEY MARBLE'S PRODUCTS ARE HAND CRAFTED AND CUSTOM MADE FOR YOU. THEY EXCEL IN BEAUTY, DURABILITY, AND STAIN RESISTANCE. WITH PROPER CARE MINCEY MARBLE WILL REMAIN AS BEAUTIFUL AND ELEGANT AS THE DAY IT WAS INSTALLED.

ALL SURFACES - VERTICAL, HORIZONTAL, & INTEGRAL BOWLS

ALL MINCEY PRODUCTS COME WITH A SEALED NON-POROUS SURFACE, WHICH MAKES THEM EASY TO CLEAN AND MAINTAIN. ALWAYS USE A SOFT CLOTH OR PAPER TOWEL AND A NON-ABRASIVE CLEANER.

CLEANING	MATTE	<u>GLOSS</u>	TEXTURED	
DAILY CLEANING	FOR ROUTINE CLEANING, USE SOAPY WATER OR AN AMMONIA-BASED CLEANER SUCH AS WINDEX M , GLASSPLUS M , FOAM CLEANER, OR MAGIC ERASER M .			
WATER MARKS	WIPE SURFACE WITH A DAMP CLOTH AND THEN TOWEL DRY.			
DISINFECTING	ALL MINCEY MARBLE CAST PRODUCTS ARE MANUFACTURED WITH A SEALED NON-POROUS SURFACE, WHICH NATURALLY REPELS MOLD, MILDEW, FUNGUS, AND BACTERIA, MAKING CLEANING AND DISINFECTING SIMPLE AND EASY. SIMPLY CHOOSE A NON-ABRASIVE CLEANER AND WIPE WITH A SOFT CLOTH.			
ROUTINE MAINTENANCE	OCCASIONALLY RUB SURFACE WITH A SCOTCH- BRITE [™] PAD AND CLEAN AS USUAL.	OCCASIONALLY BUFF WITH A POLISHING COMPOUND OR CAR WAX.	UTILIZE STANDARD DAILY CLEANING PRACTICES FOR TEXTURED SURFACES.	
CIGARETTE BURNS & TOUGH STAINS	USE AN ABRASIVE CLEANER SUCH AS COMET $^{\text{TM}}$, AJAX $^{\text{TM}}$, OR A SCOTCH-BRITE $^{\text{TM}}$ PAD. If the Stain does not come out, then sand area with 400 GRIT SANDPAPER.			
	USE A SCOTCH- BRITE [™] PAD AGAIN IF NECESSARY.	NEXT POLISH WITH A BUFFING COMPOUND AND A LOW SPEED POLISHER. SMALL AREAS CAN BE POLISHED BY HAND.	USE A SCOTCH-BRITE [™] PAD AGAIN IF NECESSARY	



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CARE AND MAINTENANCE CONT . . .

REMOVING MINOR CUTS & SCRATCHES

ALTHOUGH MINCEY MARBLE IS HIGHLY IMPACT AND SCRATCH RESISTANT, SHARP OBJECTS COULD DAMAGE THE FINISH, RESULTING IN THE NEED FOR PROFESSIONAL REPAIR. IF MARBLE GETS CHIPPED, REPAIR KITS ARE AVAILABLE FROM OUR FACTORY IN GAINESVILLE, GA. IF A REPAIR KIT IS NOT NEEDED, PLEASE FOLLOW THE INSTRUCTIONS BELOW.

CLEANING	<u>MATTE</u>	<u>GLOSS</u>	TEXTURED
MINOR CUTS & SCRATCHES	SAND DAMAGED AREA WITH 400 GRIT SANDPAPER. THEN USE A SCOTCH-BRITE™ PAD TO BLEND IN FINISH.	SAND DAMAGED AREA WITH A RANDOM ORBITAL SANDER. BEGIN WITH A 400 GRIT SANDPAPER TO REMOVE SCRATCHES OR CUTS.	SAND DAMAGED AREA WITH 400 GRIT SANDPAPER. THEN USE A SCOTCH-BRITE™ PAD TO BLEND IN FINISH.

PREVENTING DAMAGE TO MINCEY MARBLE

- 1. MINCEY MARBLE CAST MARBLE PRODUCTS ARE EXTREMELY STAIN-RESISTANT AND DURABLE. HOWEVER, SOME STRONG CHEMICALS, SUCH AS PAINT STRIPPERS, STAIN REMOVERS, NAIL POLISH REMOVERS, AND HAIR DYE, COULD STAIN OR DAMAGE THE SURFACE IF LEFT STANDING FOR A PERIOD OF TIME. IF SPILLS OCCUR, QUICKLY FLUSH THE SURFACE WITH SOAPY WATER AND CLEAN AS NORMAL.
- 2. ALTHOUGH MINCEY MARBLE CAST MARBLE PRODUCT SURFACES WITHSTANDS HEAT EXTREMELY WELL AND CIGARETTE BURNS ARE REMOVABLE, PLEASE DO NOT PLEASE HOT IRONS, CURLING IRONS, CIGARETTES, OR COFFEE POTS ON THE SURFACE OF YOUR MARBLE. THIS CAN CAUSE DAMAGE THAT MAY REQUIRE A PROFESSIONAL REFINISHER TO REPAIR.
- 3. MINCEY MARBLE PRODUCTS SHOULD NOT BE USED AS A CUTTING BOARD. MINOR SCRATCHES MAY BE EASILY REPAIRED, BUT DEEP CUTS WILL REQUIRE THE SERVICES OF A PROFESSIONAL FINISHER.

THANK YOU FOR PURCHASING A MINCEY MARBLE PRODUCT. WE MAKE EVERY EFFORT POSSIBLE TO PRODUCE THE FINEST CAST MARBLE PRODUCTS AVAILABLE. IF YOU HAVE ANY QUESTIONS OR ENCOUNTER A PROBLEM, PLEASE CONTACT OUR CUSTOMER SERVICE DEPARTMENT AT 800.533.1806 Monday Through Friday, 8:00 am to 5:00 pm EST and ask for Bobby Haskins.