

CARE AND MAINTENANCE INSTRUCTIONS
FOR MINCEY MARBLE CAST MARBLE PRODUCTS
- GLOSS FINISH -

EACH MINCEY MARBLE CAST MARBLE BATH PRODUCT IS HANDCRAFTED AND CUSTOM-MADE. THEY EXCEL IN BEAUTY, DURABILITY AND STAIN RESISTANCE. WITH PROPER CARE OUR PRODUCTS WILL REMAIN AS BEAUTIFUL AND ELEGANT AS THE DAY THEY WERE INSTALLED.

NORMAL CLEANING:

ALL MINCEY MARBLE PRODUCT SURFACES ARE NON-POROUS, MEANING THEY ARE SEALED, SO THEY MAY BE EASILY WIPED CLEAN. AN AMMONIA-BASED CLEANER SUCH AS WINDEX™ OR GLASS PLUS™ WILL WORK WELL FOR ROUTINE CLEANING. OTHER RECOMMENDED PRODUCTS INCLUDE LYSOL™ FOAM CLEANER AND MAGIC ERASER™. NEVER USE ANY TYPE OF ABRASIVE CLEANER. ABRASIVE CLEANERS WILL DULL THE SHINE AND MAY CAUSE STAINS. ALWAYS CLEAN WITH A SOFT CLOTH OR PAPER TOWEL.

REPAIRING SCRATCHES:

TO RESTORE LUSTER AND REPAIR MINOR SCRATCHES, USE CAR WAX OR ANY AUTOMOTIVE POLISHING COMPOUND. BUFF WITH A SOFT CLOTH AFTER APPLICATION. ALTHOUGH MINCEY MARBLE IS HIGHLY IMPACT-RESISTANT, HEAVY OR POINTED OBJECTS STRIKING THE SURFACE CAN DAMAGE THE SURFACE RESULTING IN THE NEED FOR A PROFESSIONAL REPAIR.

PREVENTING DAMAGE TO MINCEY MARBLE PRODUCTS:

1. MINCEY MARBLE PRODUCTS ARE EXTREMELY STAIN-RESISTANT AND DURABLE; HOWEVER, SOME STRONG CHEMICALS SUCH AS STAIN REMOVERS, DRAIN CLEANERS, NAIL POLISH REMOVERS (ACETONE), CHLORINE BLEACH, HAIR COLOR AND OTHER STRONG ACIDIC LIQUIDS CAN DAMAGE THE SURFACE IF LEFT STANDING. WHEN THESE SPILLS FIRST OCCUR, FLUSH THE SURFACE WITH SOAPY WATER AND CLEAN AS NORMAL.
2. DO NOT PERMIT HEAVY OR POINTED OBJECTS TO STRIKE THE SURFACE OF THE PRODUCT. IF THIS DOES OCCUR, REPAIR KITS ARE AVAILABLE FROM OUR CUSTOMER SERVICE DEPARTMENT. PLEASE CALL 800.533.1806 AND ASK FOR BOBBY HASKINS.
3. ALTHOUGH MINCEY MARBLE CAST MARBLE WITHSTANDS HEAT EXTREMELY WELL, AND CIGARETTE BURNS ARE EASILY REMOVED, DO NOT PLACE HOT IRONS, CURLING IRONS, CIGARETTES ETC, ON THE SURFACE OF THE MARBLE. THIS COULD CAUSE DAMAGE DEEP ENOUGH TO REQUIRE A PROFESSIONAL REFINISHER.
4. MINCEY MARBLE DOES NOT MANUFACTURE PRODUCTS THAT CAN BE USED AS A "CUTTING BOARD". MINOR SCRATCHES CAN GENERALLY BE PREPARED, BUT DEEP CUTS OR GOUGES WILL REQUIRE THE SERVICES OF A PROFESSIONAL REFINISHER.

THANK YOU FOR PURCHASING A MINCEY MARBLE PRODUCT. WE MAKE EVERY EFFORT TO PRODUCE THE FINEST PRODUCT AVAILABLE TODAY. IF YOU HAVE ANY QUESTIONS OR ENCOUNTER A PROBLEM, PLEASE CONTACT OUR OFFICE AT 800.533.1806 MONDAY THROUGH FRIDAY, 8:00 AM – 5:00 PM EST AND ASK FOR BOBBY HASKINS IN CUSTOMER SERVICE.